

Frequent Questions

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Q1. What are the checking-in and checking-out times?

A The checking-in time is from PM15:00. The checking-out time is AM10:00.
The luggage shall be deposited at any times. Please contact with the front-desk.

Q2. Is the breakfast included in the room rate?

A The breakfast shall be served free in the hotel lobby from AM07:00 to AM09:00.
The items served there are some thick sliced bread for toast, blueberry jam, strawberry jam, margarine, hot coffee, hot tea and Japanese coarse tea, by self-services.

Hotel guests can bring in any other foods and drinks from outside, if they like.

An empty refrigerator is provided in the room for their convenience.

Q3. Are the amenities provided in the room?

A. The expendable supplies such as Bathrobe/Yukata, Toothbrush, Razor. Shower-cap, and Hairbrush are not provided in the room. If necessary, please contact with the front-desk. Those items shall be served free upon request.

Please, however, kindly bring those as much as possible with the guests, so that they may reduce garbage, and contribute to the environmental protection.

The amenities such as Hair dryer, Hot water boiling pot are in the room.

Q4. What time is the large public bath available? Is it open in the morning?

A. It is open from PM17:00 to PM24:00.

Some Rinse-in-Shampoo and Body Soap are provided in the bathroom.

Please bring bath-towel that is supplied at the guest room.

This large bathroom shall be closed except the above scheduled time, then please use the unit bath in the guest room. The Deluxe-Twin room provides a bathtub for a wheelchair bound guest.

Q5. Is the car-parking place available free?

A. The hotel has own free car-parking place many enough for the entire hotel guests.

As having large spaces on the ground level in front of the hotel, the hotel guest shall use there without any advance booking. Please park the car and then, inform the parking number there and your car-number as well to the front desk at the time of the checking-in for registration.

Q6. Is there any free transportation service available from the nearest station to the hotel?

A. Sorry, this hotel has not offered free transportation services.

The nearest station "Asahibashi" locates nearly 1.2 km away from the hotel and for 15 minutes by walk. If there are many luggages, a taxi from there to the hotel is ¥450 or ¥500. If a group of 3 adults, it is rather recommendable to take a taxi directly from the airport. It takes about 10 to 15 minutes depending on the traffic condition and the taxi fare is about ¥1,200.

Q7. How many minutes does it take from the airport to the hotel?

A① By car, it takes 10 to 15 minutes, and 5.4 km in distance. The taxi fare is about ¥1,200, for 4 passengers/car. For a group up to 9 passengers, Jumbo taxies are at the airport taxi stands.

A② By mono-rail, the nearest station is "Asahibashi" at the 5th stops from the Naha Airport station. The fare for an adult is ¥230. The child above 6 years old is ¥120.

The mono-rail shall reach to the Asahibashi station in 8 minutes.

From the station to the hotel, it is 1.2 km in distance and 15 minutes by walk. The taxi fare is ¥450 or ¥500 depending on the taxi companies.

Please also see Q6 and A.

Q8. How are the ways to come to the hotel by the mono-rail and bus?

A. Get off at the “Kencho Mae (Front of the Prefecture Government Office)” station, the 6th stop from the Naha Airport station. The fare for an adult is ¥230.

After going through the automated ticket gate at the Kencho Mae station, turn to the right and take an escalator to the ground. At the left, there is a Bus stop named “Palette Kumoji Mae”. Take Bus Nos. 1, 5, 15, or 45 and get off at the bus stop “Uenokura”. The fare is ¥200 and it takes 5 to 10 minutes.

There is a Family Mart Convenience Store opposite of the bus stop. Turn to its corner from the bus street and go straight nearly 5 minutes, almost the end of the street. At the corner between 6th block and 7th block, there is an Orange colored signboard of this Rakuchin Hotel (but sorry this in Japanese). Turn to the right, the Hotel locates at the right side. A pair of big SEASAR Lions ornaments welcome the hotel guests at the entrance. Please also see Q6 and Q7.

Q9. Is it possible to reach to the Kokusai-Dori Street by walk?

A. Yes. It takes about 15 minutes by walk (1.2 km) to reach to the starting point of the Kokusai-Dori at the Palette Kumoji-Mae. By taxi, it takes 5 to 6 minutes for around ¥500 from the hotel.

Q10. How many times does it take to go to the Tomari seaport?

A. It locates nearly 1.7 km away from the hotel, and reaches there by car in 5 to 6 minutes. By walk, it will take 20 to 25 minutes. The taxi fare is ¥600 to ¥700.

Q11. Are there any restaurants nearby the hotel?

A. There are many in this area within 1 km distance, 15 minutes by walk, from the hotel. Restaurants, Eating houses, Okinawan “Soba”(Noodle) shops, and Okinawan style pubs specially serve Okinawan foods and drinks. The Pub called “Izakaya” here is different from others, not only for adults, but also for families with children. There are some good American style-Steak restaurants in about 3 minutes by walk. There are also restaurants in the Pacific Hotel Okinawa and Loisir Hotel Naha that both locate within 5 minutes by walk.

The hotel provides maps of those eating-places. Please ask for them to the front desk.

Q12. Are there any convenience stores and super-market nearby the hotel?

A. There is a convenience store “Family Mart” in 3 minutes by walk from the hotel. Also a big Super Market “Kane hide” locates within 5 minutes by walk and is open from AM09:00 to PM24.00, offering almost all kinds of foods and drinks.